



Permission for Telehealth Visits

What is telehealth?

Telemedicine, also referred to as telehealth medicine, is the real-time, audio-visual visit between a provider and patient. It can be used as an alternative to traditional in-person care delivery and, in certain circumstances, can be used to deliver care including the diagnosis, consultation, treatment, education, care management and patient self-management.

How do I use telehealth?

You talk to your provider with a phone, computer or tablet. Sometimes, you use video so you and your provider can see each other.

What are some of the challenges of telehealth visits?

You and your provider won't be in the same room, so it may feel different from an office visit. Your provider cannot examine you as closely as they might at an in-office visit. Your provider may decide you still need an office visit. Technical problems may interrupt or stop your visit before you are done.

Will my telehealth visit be private?

We will not record visits with your provider. You should be in a private place so other people cannot hear you. Your provider will tell you if someone else from their office can hear or see you. We use HIPAA-compliant, encrypted telehealth technology that is designed to protect your privacy. If you use the internet for telehealth, use a network that is private and secure. There is a very small chance that someone could use technology to hear or see your telehealth visit.

What types of visits are not appropriate for telehealth?

Telehealth cannot be used for new-patient evaluations.

How much does a telehealth visit cost?

What you pay depends on your insurance. If your provider decides you need an office visit in addition to your telehealth visit, you may have to pay for both visits.

Do I have to sign this document?

No. *Only sign this document if you want to use telehealth.*

Your name (please print) _____ Date _____

Your signature _____ Date _____